

Report

Programme of Development Sessions and Visits Edinburgh Integration Joint Board

24 March 2017



Executive Summary

1. Since the formal establishment of the Edinburgh Integration Joint Board in June 2015, the Board has met monthly alternating between formal public meetings and informal development sessions that are not open to the public. Members of the Board have also taken part in a series of visits to give them an insight into how the services delegated to the Board operate, the challenges they face and the progress being made in taking forward specific service developments. The visit programme has also provided members of the Integration Joint Board with the opportunity to talk directly to service users and frontline staff and learn from their experiences.
2. At the Board development session held in February 2017 the programme of development sessions and visits that have taken place to date were reviewed in order to inform the development of new programmes for 2017/18. This report details the main findings of that review and makes recommendations about the programme of development sessions and visits for 2017/18.

Recommendations

The Integration Joint Board is asked to:

3. note the summary of feedback received on the programme of development sessions and visits that took place during 2016/17;
4. agree the proposal that the frequency of development sessions should move from bi-monthly to quarterly from June 2017;
5. agree to receive a programme of development sessions and visits for 2017/18 at the June meeting of the Board; and
6. note that an induction programme will be developed for new members joining the Board.

Background

7. Following the formal establishment of the Edinburgh Integration Joint Board in June 2015 the Board has met monthly, alternating between formal public meetings and informal development sessions that are not open to the public. The development sessions have focused on increasing the awareness of Board members in relation to specific services such as primary care or the core business of the Board such as the strategic plan.
8. Members of the Board have also taken part in a series of visits to give them an insight into how the services delegated to the Board operate, the challenges they face and the progress being made in taking forward specific service developments. The visit programme has also provided members of the Integration Joint Board to talk directly to service users and frontline staff and learn from their experiences.

Main report

9. The purpose of the Edinburgh Integration Joint Board development sessions has been to:
 - provide Board members with an overview of key service areas the challenges they face and proposals to address those challenges; examples include services for older people, mental health and primary care;
 - explore the interface with other partners by focusing on issues such as the housing contribution to health and social care and NHS Lothian's Hospital Plan;
 - allow more detailed discussion of the core business of the Integration Joint Board, examples include the strategic and financial plans and the approach to risk management.
10. Between May 2016 and February 2017 Integration Joint Board members undertook 12 visits to various hospital and community based venues from which delegated services are delivered. The main purpose of the visits was to:
 - provide insight into how the services operate and the challenges they face;
 - understand the progress being made in implementing new service developments; and
 - provide an opportunity to talk to staff and in some cases services users about their experience of delivering and receiving services.
11. At the development session held on 17 February 2017 Board members were given the opportunity to review the programme of development sessions and visits over the last year and identified the following issues for consideration in developing the programme for 2017/18:

- the balance between formal meetings and development sessions should change so that development sessions only take place once a quarter;
- members would like to receive formal feedback on the actions taken as a result of the development sessions and visits;
- development sessions could be held at a venue related to the subject of the session;
- the opportunity to hear from people with lived experience through development sessions was felt to be particularly valuable;
- development sessions were felt to be more useful and effective when members got the opportunity to debate issues rather than simply receiving presentations;
- a number of possible topics for future development sessions were suggested;
- visits are valued by Board members and should continue with a closer link to the subjects of development sessions;
- consideration could be given to linking individual Board members to particular localities and getting to know the services in that locality; and
- consideration should be given to using the NHS Patient Safety Walk Rounds as a model for the visit programme.

12. Board members identified the importance of developing a comprehensive induction programme for new members who join the Board that could also be made available to existing members if they felt it would be useful.

13. It is proposed that the frequency of development sessions should move to quarterly from June 2017. Other feedback received will be used to develop the programme of development sessions and visits from June 2017 and presented to the June meeting of the Integration Joint Board.

Key risks

14. No significant risks have been identified.

Financial implications

15. There are no financial implications arising from this report.

Involving people

16. The importance of members of the Integration Joint Board being provided with the opportunity to learn from service users and staff about their experiences of receiving and delivering services is identified within the report.

Impact on plans of other parties

17. There are no impacts on the plans of other parties arising from this report.

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